

**GOVERNMENT OF JAMMU & KASHMIR**  
**OFFICE OF THE PROVIDENT FUND COMMISSIONER J&K**  
**BATMALLOO, SRINAGAR.**

**Subject: Enquiry into the complaints regarding settlement of PF cases in District PF Office Jammu**

**ORDER NO. PFC/77 OF 2017**

**D A T E D: 10.08.2017**

Whereas, large number of complaints are being published in daily newspapers as well as received by this office wherein it is alleged that employees having their Provident Fund Account in District Provident Fund Office Jammu are facing problems regarding withdrawal of their Provident Fund (PF) dues and subscribers are being forced to pay bribe for settlement of their cases;

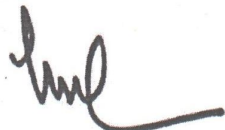
Whereas, one Sh. Ajay Kumar in his complaint lodged in the Chief Minister's Grievance Cell has alleged that employees of the District Provident Fund Office Jammu are demanding a bribe of 8-10% of the total amount as bribe and threatening that they will not release the P.F amount unless bribe is paid;

Whereas, Sh. Ajay Kumar has further alleged that those who pay amount are getting PF within 7 days and has submitted a list of employees who have applied for withdrawal of Provident Fund contribution on the same day but PF has been released selectively only in favour of those who have paid a bribe of 8-10% of their total amount and citing an example he has mentioned that one Ankit Bhan having PF Account No JK/J-4143/292608 has not received his PF whereas one Sh. Sourav Gondhi having Account No JK/J-4143/3292609 has received his PF after paying 10% of total amount whereas both have applied on the same day;

Whereas, a large number of complaints of similar nature received in this office from CM's Grievance Cell were forwarded to the concerned officer in District office Jammu vide office letter No. PFC/CM-Grv.Cell/20/353-55 dated 13-06-17 & letter No. PFC/CM-Grv.Cell/20/620-21 dated 01-08-17;

Whereas, despite reminders and warnings the officer has failed to respond;

Now, therefore, in view of the above, Mohammad Ehsanul Haq, Deputy Provident Fund Commissioner (Central) is hereby appointed as Enquiry Officer to conduct a preliminary/fact finding enquiry into the allegations/complaints made by the above complainant and submit his report within a week positively. He will be assisted by Sh. Zahoor Ahmad APFC Samba/Kathua.



( Dr. Abdul Rashid) KAS  
Provident Fund Commissioner,  
J&K.

No:-PFC/685-691

Dated:- 10 /08/2017

Copy to:

1. Commissioner/Secretary to Govt. Labour & Employment Department, Civil Secretariat, Srinagar.
2. OSD to Hon'ble Minister Labour & Employment Department for kind information of the Hon'ble Minister.
3. Deputy Secretary HCM Grievance Cell for kind information of the Coordinator Chief Minister's Grievance Cell.
4. Atam Dev Singh KAS, Addl. Provident Fund Commissioner, Jammu
5. Mohammad Ehsanul Haq, Deputy P.F Commissioner (Central) for immediate compliance.
6. Zahoor Ahmad, APFC Samba/Kathua for compliance
7. Parvinder Singh I/c District Provident Fund office Jammu. He will hand over all the relevant record and other details immediately to the enquiry officer.
8. Office Order/ concerned file.